magmodules



# Review Forms

Shopreviews for Magento 2

Create and manage custom review forms with the Shopreview extension. The form builder allows you to create flexible forms tailored to your needs.

## Accessing Review Forms

Navigate to **Marketing → Shopreview → Review Forms** to manage your forms.

## Review Forms Grid

The grid displays all your review forms with the following columns:

| Column | Description |
|---|---|
| **Form ID** | Unique identifier |
| **Page Title** | The title displayed on the review page |
| **Store View** | Which stores can access this form |
| **URL Key** | The URL path for the form |
| **Customer Group** | Which customer groups can access the form |
| **Created At** | When the form was created |
| **Updated At** | When the form was last modified |

### Grid Actions

- **Add New** - Create a new review form
- **Edit** - Click form row or select Edit from actions
- **Delete** - Remove a form (also deletes associated reviews)

## Creating a Review Form

### Basic Settings

1. Click **Add New** in the forms grid
2. Configure the basic settings:

| Setting | Description |
|---|---|

| | |
|---|---|
| **Page Title** | Title displayed on the review page header |
| **URL Key** | URL path (e.g., `store-reviews` creates `yourstore.com/store-reviews`) |
| **Store View** | Select which stores can access this form |
| **Customer Group** | Restrict access to specific customer groups (optional) |

## Form Fields

Build your form by adding fields. Each field has configurable options.

### Available Field Types

| Type | Use For |
|---|---|
| **Text** | Short text input (name, email, etc.) |
| **Textarea** | Long text input (review content) |
| **Rating** | Star rating selection |
| **Select** | Dropdown selection |
| **Radio** | Single choice from options |
| **Checkbox** | Multiple choice selection |

### Field Options

Each field can have:

| Option | Description |
|---|---|
| **Label** | Field name displayed to users |
| **Required** | Whether the field must be filled |
| **Sort Order** | Position in the form |
| **Use in Widget** | Display this field value in widgets |
| **Visible in Listing** | Show in review listing |
| **Use as Email** | Mark as email field for coupon delivery |

## Coupon Settings

Reward reviewers with discount coupons:

1. Enable **Attach Coupon** option
2. Select a **Cart Price Rule** to generate coupons from
3. Choose **Email Template** for coupon delivery
4. Select **Sender** for the email
5. Add optional **Message** to include with coupon

**Note:** The cart price rule must be configured to generate unique coupon codes (Use Auto Generation).

## Form URL Structure

Review forms are accessible at:

```
https://yourstore.com/[url-key]
```

Examples:

- URL Key: `reviews` → `yourstore.com/reviews`
- URL Key: `store-reviews` → `yourstore.com/store-reviews`
- URL Key: `feedback` → `yourstore.com/feedback`

## Field Builder Best Practices

### Essential Fields

A good review form typically includes:

- **Name** (text, required)
- **Email** (text, required, use as email)
- **Rating** (rating, required)
- **Review** (textarea, required)

### Optional Fields

Consider adding:

- **Title/Summary** (text) - Brief review headline
- **Would Recommend** (radio) - Yes/No recommendation
- **Location** (text) - City/country

- **Order Number** (text) - Link to purchase

### Field Order

Arrange fields logically:

1. Personal information (name, email)
2. Rating/score
3. Review content
4. Optional/additional fields

## Customer Group Restrictions

Limit form access to specific customer groups:

- **All Groups** - Anyone can submit (respecting guest settings)
- **Specific Groups** - Only selected groups can access

Use cases:

- VIP customer feedback forms
- B2B customer surveys
- Loyalty program reviews

## Store View Assignment

Each form can be assigned to:

- **Single store** - Form only accessible on that store
- **Multiple stores** - Form shared across stores
- **All stores** - Global form

Benefits of multiple forms:

- Different languages per store
- Store-specific questions
- Different URL keys per locale

## Editing Forms

### Modifying Existing Forms

1. Click the form in the grid to edit
2. Make changes to settings or fields
3. Click **Save**
4. Clear cache

**Important:** Changing field structure may affect how existing reviews display.

### Duplicating Forms

To create a similar form:

1. Create new form
2. Manually recreate fields
3. Adjust settings as needed

## Deleting Forms

**Warning:** Deleting a form also deletes all associated reviews.

To delete:

1. Open the form
2. Click **Delete**
3. Confirm deletion

Consider disabling the form (remove from store views) instead of deleting to preserve review data.

## Best Practices

### Form Design

- Keep forms simple - fewer fields = more submissions
- Make rating and review content required
- Use clear, descriptive field labels
- Consider mobile users - avoid too many fields

### Spam Prevention

- Enable reCAPTCHA in configuration
- Consider disabling guest reviews if spam is an issue

- Use auto-approve carefully

### Coupon Strategy

- Create specific cart rules for review rewards
- Set reasonable discount amounts
- Configure expiration dates
- Test coupon delivery before going live

## Need More Help?

**Documentation:**

- All Help Articles - Complete documentation overview

**Support:**

- Contact Support - Get help from our team

For a complete overview of features and configuration options, see the Shopreviews extension on magmodules.eu

# All articles for Shopreviews

## Installation

| | |
|---|---|
| 1 | Installation using Composer (recommended) |
| 2 | Installation using the Adobe Marketplace |
| 3 | Install through FTP and SSH |

## Configuration

| | |
|---|---|
| 1 | Configuration |
| 2 | Quick Start Guide |
| **3** | **Review Forms (current)** |
| 4 | Widgets |

## Troubleshooting

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|---|---|
| 1 | Troubleshooting |

## Grids

| | |
|---|---|
| 1 | Managing Reviews |

## Background

| | |
|---|---|
| 1 | CLI Commands |

