magmodules



Widget Setup

Feedback Company Reviews for Magento 2

This guide covers setting up and configuring widgets in Feedback Company Reviews. Widgets let you display customer reviews anywhere on your store - sidebars, homepages, product pages, or any CMS content.

Location: Content → Widgets → Add Widget

Available Widget Types

The extension provides 8 widget types:

Widget	Best For
FeedbackCompany Widget	Sidebars, small content areas, simple review displays
FeedbackCompany Slider	Homepages, landing pages, full-width sections
FeedbackCompany Reviews Textual Widget	Footer, minimal displays
FeedbackCompany Reviews Badge Widget	Trust badges, compact displays
FeedbackCompany Reviews Floating Widget	Always-visible trust indicator
FeedbackCompany Reviews Sidebar Widget	Sidebar with carousel
FeedbackCompany Reviews Carousel Widget	Horizontal scrolling reviews
FeedbackCompany Reviews Overview Widget	Full review overview with filters

Adding a Widget

1. Go to **Content → Widgets**
2. Click **Add Widget**
3. Select **Type**: Choose one of the FeedbackCompany widgets
4. Select **Design Theme**: Your store's theme
5. Click **Continue**
6. Configure the widget options (see sections below)
7. Set **Layout Updates** to determine where the widget appears
8. Click **Save**

FeedbackCompany Widget

A flexible review display with four layout modes.

Display Modes

Mode	Description	Best For
Sidebar	Full layout with header, review list, and footer	Sidebars, wide content areas
Small	Compact display with logo and rating	Small widgets, footer areas
Plain	Minimal text-based rating display	Inline content, minimalist designs
Custom	Base template for custom development	Theme customizations

Configuration Options

Option	Description	Recommended
Widget Mode	Select the display mode	Based on placement
Display Reviews	Show individual reviews (Sidebar mode)	Yes
Display Slider	Enable carousel for reviews (requires Display Reviews)	Yes for 5+ reviews
Number of Reviews	How many reviews to show	3-5
Filter reviews	Sort by "Latest Reviews" or "Max Rating"	Latest Reviews

FeedbackCompany Slider

A complete reviews carousel with multiple themes.

Themes

Theme	Description
Default	Standard slider with clean presentation
Extended	Enhanced layout with quote styling
Full Width	Spans full container width

Configuration Options

Option	Description	Recommended

Theme	Visual theme for the slider	Match your site design
Title	Header text above the slider	"Customer Reviews" or similar
Show Summary Block	Display total reviews and average rating	Yes
Total number of Reviews	Reviews to fetch from database	10-20
Number of Visible Reviews	Reviews shown at once	3-5
Number of Visible Reviews per scroll	Reviews to advance per click/swipe	1-3
Filter reviews	Sort by "Latest Reviews" or "Max Rating"	Latest Reviews
Show navigation dots	Show dot indicators below slider	Yes
Show navigation arrows	Show left/right navigation arrows	Yes
Autoplay	Automatically rotate through reviews	Yes for homepages
Autoplay Speed	Milliseconds between slides (1000 = 1 second)	5000-7000
Set Custom Breakpoints	Enable responsive breakpoint configuration	Yes
Custom Breakpoints	Define reviews to show at each screen width	`480=1;768=2;1024=3;1200=4`

FeedbackCompany Reviews Textual Widget

Minimal text-based display.

Configuration Options

Option	Description
Show Icons	Display Feedback Company icon
Show Summary Block	Show star rating summary

FeedbackCompany Reviews Badge Widget

Compact trust badge display.

Configuration Options

Option	Description
Show Icons	Display Feedback Company logo
Show Summary Block	Show star rating
Show Review Link	Link to review page
Show reviews	How many reviews to display in popup

FeedbackCompany Reviews Floating Widget

Always-visible trust indicator that floats on screen edge.

Configuration Options

Option	Description	Recommended
Show Icon	Display Feedback Company icon	Yes
Show Review Link	Link to review page	Yes
Show reviews	Reviews to show on hover/click	3-5
Widget Position	Screen edge (Left/Right, Top/Bottom)	Bottom Right
Show on Mobile	Display on mobile devices	Consider No
Show on Checkout	Display during checkout	Yes

FeedbackCompany Reviews Sidebar Widget

Sidebar widget with carousel functionality.

Configuration Options

Option	Description
Show Logo in Header	Display logo at top
Show Stars in Header	Show star rating in header
Select Color	Custom color for stars
Show stars per Review	Show rating for each review
Show navigation arrows	Enable arrow navigation
Autoplay	Auto-rotate reviews
Total number of Reviews	Reviews to load
Review text length	Truncate review text
Sort by	Order reviews by date or rating

FeedbackCompany Reviews Carousel Widget

Horizontal scrolling review carousel.

Configuration Options

Option	Description
Show Icon	Display Feedback Company icon
Show Stars	Show star ratings
Select Color	Custom star color
Show navigation arrows	Enable arrow navigation
Autoplay	Auto-rotate reviews
Total number of Reviews	Reviews to load
Review text length	Truncate review text
Sort by	Order reviews by date or rating

FeedbackCompany Reviews Overview Widget

Full review overview page embedded in widget.

Configuration Options

Option	Description
Show Rating Filter	Enable rating filter dropdown
Show Summary Block	Display average rating summary
Show the First and last review text	Show review excerpts in summary
Show Write a Review Button	Link to write review
Review Url	Custom review page URL
Show Sorting option	Enable sort by dropdown

Widget Placement

Common Placements

Location	Layout Update	Container
Homepage	CMS Home Page	Main Content Area
All Pages Sidebar	All Pages	Sidebar Main
Category Pages	Catalog Category	Sidebar or Content
Product Pages	Catalog Product View	After Main Content
Footer	All Pages	Footer

Setting Layout Updates

1. In the widget form, go to **Layout Updates**
2. Click **Add Layout Update**
3. Configure:
    - **Display on:** Where the widget should appear (All Pages, Specific Pages, etc.)
    - **Container:** Which page section (Sidebar, Main Content, Footer, etc.)

Responsive Configuration

For the Slider Widget, responsive design ensures proper display on all devices.

Recommended Breakpoints

```
480=1;768=2;1024=3;1200=4
```

This means:

- **Mobile (≤480px):** 1 review visible
- **Tablet Portrait (768px):** 2 reviews visible
- **Tablet Landscape (1024px):** 3 reviews visible
- **Desktop (1200px+):** 4 reviews visible

Best Practices

General

- Don't overload pages with too many widgets
- Match widget style to your theme
- Test on mobile devices

Review Widget

- Use Sidebar mode for sidebars
- Enable slider for 5+ reviews
- Show 3-5 reviews maximum

Slider Widget

- Use on homepage for impact
- Enable autoplay with 5-7 second delay
- Configure responsive breakpoints

Floating Widget

- Consider disabling on mobile
- Keep on checkout for trust
- Use bottom-right for least interference

Troubleshooting

Widget Not Displaying

1. Clear all caches: `bin/magento cache:flush`
2. Check widget is enabled and saved correctly
3. Verify layout updates are set properly
4. Check container selection exists in your theme

No Reviews Showing

1. Verify reviews exist in **Marketing → Feedback Company → Reviews**
2. Check reviews are Approved status
3. Verify account is selected in configuration

Need More Help?

Documentation:

- All Help Articles - Complete documentation overview

Support:

- Contact Us - Get help from our team

For a complete overview of features and configuration options, see the Feedback Company Reviews extension on magmodules.eu

All articles for Feedback Company Reviews

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Getting Started
2	Configuration Guide
3	**Widget Setup (current)**

Troubleshooting

1	Troubleshooting

Grids

1	Account Management
2	Invitations Grid
3	Reviews Grid

Background

1	Best Practices
2	CLI Commands

