magmodules



Account Management

Kiyoh Reviews for Magento 2

This guide covers setting up and managing Kiyoh accounts in Kiyoh Reviews. Each account represents a connection to a Kiyoh location and can have its own invitation profile.

Location: Marketing → Kiyoh → Accounts

Adding an Account

1. Go to **Marketing → Kiyoh → Accounts**
2. Click **Add New Account**
3. Fill in the account details
4. Configure the invitation profile (optional)
5. Click **Save**

Account Settings

Connection Details

Field	Description
Name	A friendly name for this account
API Key	Your API key from Kiyoh
Location ID	Your location identifier in Kiyoh
Status	Shows connection status after saving

Getting Your Credentials

1. Log in to your Kiyoh dashboard
2. Navigate to Settings → API
3. Copy your API Key and Location ID
4. Paste into the Magento account form

Invitation Profile

Configure automatic review invitation sending.

Field	Description

Enable	Turn invitation sending on/off
Order Status	Which order status triggers the invitation
Delay (Days)	Days to wait after order status change
Customer Groups	Which customer groups receive invitations
Store Views	Which store views use this invitation profile

Connection Status

Status	Meaning
Connected	Credentials valid, API accessible
Disconnected	Credentials invalid or expired
Error	API unreachable or server error

Need More Help?

Documentation:

- All Help Articles - Complete documentation overview

Support:

- Contact Us - Get help from our team

For a complete overview of features and configuration options, see the Kiyoh Reviews extension on magmodules.eu

All articles for Kiyoh Reviews

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Quick Start Guide
2	Configuration Guide
3	Widget Setup

Troubleshooting

1	Troubleshooting
2	Where to Retrieve the Kiyoh API Hash Key

Grids

1	**Account Management (current)**
2	Invitations Grid
3	Reviews Grid

Background

1	Best Practices
2	CLI Commands

