

Managing Pages

FAQ Manager for Magento 2

This guide explains how to create and manage FAQ landing pages in the FAQ Manager. Pages are standalone frontend URLs where you display grouped FAQ topics with their questions. Each page has its own URL key, design theme, page layout, and SEO metadata — all translatable per store view. You don't need CMS pages; the module handles routing automatically.

Location: Content → FAQ → FAQ Pages

Page Grid

The page grid shows all your FAQ pages with columns for title, URL key, status, and timestamps. Use the grid to manage your pages.

Mass actions available:

- Delete
- Enable
- Disable

Creating a Page

Click **Add New Page** in the page grid.

General Fields

Is Active Toggle the page on or off. Inactive pages return a 404 on the frontend.

Title The page heading displayed on the frontend. This is translatable per store view.

URL Key The URL path for the page. For example, a URL key of `faq` makes the page available at `https://yourstore.com/faq`. This must be unique across all FAQ pages.

Tip: Keep URL keys short and SEO-friendly. Use hyphens to separate words (e.g., `shipping-faq`, `returns-policy`).

Introduction Optional intro text displayed above the FAQ accordions. Supports the WYSIWYG editor with full formatting and CMS directives. This is translatable per store view — useful for adding localized context.

Design

Page Layout Choose the page structure:

- **1 Column** — full-width, works best for most FAQ pages
- **2 Columns with Left Bar** — adds the left sidebar

- **2 Columns with Right Bar** — adds the right sidebar
- **3 Columns** — both sidebars

Design Theme Choose how FAQs are rendered on this page:

- **Hyva - Simple** — clean accordion with AlpineJS, no icons
- **Hyva - With Topic Icons** — same as simple but displays topic icons next to headings
- **Luma - Simple** — vanilla JS accordion, no icons
- **Luma - With Topic Icons** — vanilla JS with topic icons

Tip: Pick the design that matches your active theme. Using a Hyva template on a Luma store (or vice versa) will not render correctly.

Search Engine Optimization

Meta Title The browser tab title and the title shown in search results. Translatable per store view. If left empty, the page title is used.

Meta Description The description shown in search engine results. Translatable per store view. Keep it under 160 characters for best display.

Meta Keywords Optional keywords for SEO. Translatable per store view.

Assigned Topics

This is where you connect topics to the page.

1. Click **Add Topic**
2. Select a topic from the dropdown
3. Set a **Position** value to control the display order on this page
4. Repeat for additional topics
5. Use drag-and-drop to reorder, or the delete icon to remove a topic

A single topic can appear on multiple pages with different position values. Only active topics with active FAQs will display content on the frontend.

Multi-Store Translations

Title, introduction, and all SEO fields can be translated per store view:

1. Switch to the desired store view using the store switcher
2. Override the translatable fields with localized content
3. Save the page

URL key, page layout, design theme, and assigned topics are global settings.

How Routing Works

The module registers a custom URL router. When a visitor navigates to a URL that matches an FAQ page's URL key, the router intercepts the request and renders the FAQ page — no CMS page or URL rewrite needed. This means your FAQ pages work as soon as you set a URL key and save.

Need More Help?

Documentation:

- All Help Articles - Complete documentation overview

Support:

- Contact Support - Get help from our team

For a complete overview of features and configuration options, see the FAQ Manager extension on magmodules.eu

All articles for FAQ Manager

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Configuration Guide
2	Quick Start Guide

Troubleshooting

1	Troubleshooting

Usage Guide

1	Managing FAQs
2	**Managing Pages (current)**
3	Managing Topics

Background

1	Best Practices

