



Frequently Asked  
Questions

## Quick Start Guide

FAQ Manager for Magento 2

This is the quick start guide for the [FAQ Manager](#). We'll get you up and running in about 5 minutes. This covers the basics — enabling the module, creating your first topic and FAQ, building a landing page, and checking that everything works on the frontend. If you're new to this or just want to get started quickly, you're in the right place.

Get FAQ Manager running in 5 minutes.

## Prerequisites

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- Module installed and enabled
- Cache cleared
- Admin access to your Magento store

## Step 1: Enable the Module

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Navigate to: Stores → Configuration → Magmodules → FAQ

Set **Enabled** to **Yes** and save the configuration.

If you want FAQs to show on product and category pages, make sure **Enable FAQs on Product Pages** and **Enable FAQs on Category Pages** are also set to **Yes** (they are enabled by default).

## Step 2: Create a Topic

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Navigate to: Content → FAQ → FAQ Topics → Add New Topic

Fill in:

- **Name:** e.g. "Shipping & Delivery"
- **URL Key:** e.g. "shipping-delivery"
- **Is Active:** Yes
- **Position:** 10

Save the topic.

## Step 3: Create FAQ Questions

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Navigate to: Content → FAQ → FAQ Questions → Add New FAQ

Fill in:

- **Is Active:** Yes
- **Question:** e.g. "How long does delivery take?"
- **Short Answer:** A brief one-liner (shown as intro text on pages and widgets)
- **Full Answer:** The complete answer with formatting via the WYSIWYG editor
- **Topic:** Select the topic you just created

To link the FAQ to products, open the **Products** tab, click **Select Products**, and pick the relevant products from the grid.

Save and repeat for additional questions.

## Step 4: Create a FAQ Page

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Navigate to: Content → FAQ → FAQ Pages → Add New Page

Fill in:

- **Is Active:** Yes
- **Title:** e.g. "Frequently Asked Questions"
- **URL Key:** e.g. "faq"
- **Design Theme:** Pick the template matching your theme (Hyva or Luma, with or without topic icons)

In the **Assigned Topics** tab, click **Add Topic** and select the topic(s) you want to display on this page.

Save the page.

## Step 5: Verify on the Frontend

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Visit your store at <https://yourstore.com/faq> (or whatever URL key you chose). You should see:

- Your page title and any intro text
- Topics with their FAQ questions as expandable accordions
- Schema.org FAQPage markup in the page source (inspect with browser dev tools or Google's Rich Results Test)

If you linked FAQs to products, navigate to a linked product page — the FAQs should appear below the product details.

## Need More Help?

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**Documentation:**

- [All Help Articles](#) - Complete documentation overview

**Support:**

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the FAQ Manager extension on [magmodules.eu](http://magmodules.eu)

# All articles for FAQ Manager

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Configuration Guide</a>
2	<a href="#">Quick Start Guide (current)</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
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## Usage Guide

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1	<a href="#">Managing FAQs</a>
2	<a href="#">Managing Pages</a>
3	<a href="#">Managing Topics</a>

## Background

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1	<a href="#">Best Practices</a>
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