

**bol.**

## **Track & Trace Grid**

Bol.com Integration for Magento 2

The Track & Trace Grid shows all tracking information that needs to be or has been exported to Bol.com. When you add a tracking number to a Magento shipment, it appears here for synchronization.

**Location:** Bol.com → Data → Track and Trace

## Columns

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Column	Description
Entity Id	Internal track record ID
Account Id	Associated Bol.com account
Shipment Id	Linked Bol.com shipment ID
Track And Trace	The tracking number/code
Transporter Code	Carrier code (PostNL, DHL, etc.)
Magento Track Id	Magento tracking record ID
Error	Error message if export failed
Status	Export status to Bol.com

## How Tracks Enter This Grid

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Tracking information is captured when you add tracking numbers:

1. Create a shipment for a Bol.com order
2. Add tracking number to the shipment in Magento
3. Track record appears in this grid with status "Pending"
4. Cron job exports the tracking info to Bol.com
5. Status updates to "Exported" on success

### Requirements:

- Shipment must belong to a Bol.com order
- Tracking number must be added in Magento
- Carrier must be mapped to Bol.com transporter code

## Status Explained

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Status	Meaning
Pending	Track created, waiting for export
Exported	Successfully sent to Bol.com
Error	Export failed - check Error column

## Carrier Mapping

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The **Transporter Code** is determined by carrier mapping in configuration. Ensure your Magento carriers are mapped to the correct Bol.com transporter codes.

Common Bol.com transporter codes:

- TNT - TNT/FedEx
- POSTNL - PostNL
- DHL - DHL
- DPD\_NL - DPD Netherlands
- DPD\_BE - DPD Belgium
- BPOST\_BE - Bpost Belgium

## Tips

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- Tracking exports automatically via cron
- Customers see tracking info on Bol.com after successful export
- If tracks stay pending, check carrier mapping configuration
- Error column shows specific API errors from Bol.com

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Bol.com Integration extension on [magmodules.eu](http://magmodules.eu)

# All articles for Bol.com Integration

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Quick Start Guide</a>
2	<a href="#">Configuration Guide</a>
3	<a href="#">Bol.com Accounts</a>
4	<a href="#">Product Profiles</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
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## Grids

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1	<a href="#">Orders Grid</a>
2	<a href="#">Offers Grid</a>
3	<a href="#">Shipments Grid</a>
<b>4</b>	<b><a href="#">Track &amp; Trace Grid (current)</a></b>
5	<a href="#">Competing Offers Grid</a>
6	<a href="#">Invoice Grid</a>

## Background

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1	<a href="#">Best Practices</a>
2	<a href="#">CLI Commands</a>

