



## Test Feed

Channable Connect for Magento 2

Before connecting your feed to Channable, you'll want to verify that your product data is being exported correctly. [Channable Connect](#) includes a preview feature that lets you inspect your feed configuration, see which attributes are mapped, and view the actual product output. You can also debug individual products to see exactly what data will be sent to Channable.

## Where to Find Feed Preview

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Navigate to **Channable → Product Feed** in your Magento admin panel and scroll down to the **Channable - Feeds** section. You'll see a list of all store views with their feed options:

Link	Description
<b>Preview</b>	Opens a human-readable preview of your feed with configuration details and product output
<b>JSON Product Feed</b>	Opens the raw JSON feed URL (this is what Channable fetches)
<b>Auto Connect with Channable</b>	Opens Channable with pre-filled connection details for quick setup

Each store view has its own row with unique URLs.

## Using the Preview

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Click the **Preview** link for any store view to open the feed preview page. The preview shows three main sections:

### Config Values

A table displaying your current feed configuration:

- **Config** - General settings like extension version, product counts, pagination info
- **Attributes** - All mapped attributes showing the field name, source attribute, and fallback behavior (Simple/Configurable/Bundle/Grouped)

### Filters

If you have advanced filters configured, they're displayed here showing:

- Filter attribute
- Condition (equals, not equals, greater than, etc.)
- Filter value

## Feed Output

The actual product data that will be sent to Channable, displayed in a readable format. This shows all fields and their values for each product.

## Debugging a Specific Product

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To view the feed data for a specific product, add `/pid/{product_id}` to the preview URL:

### Base preview URL:

```
https://yourstore.com/channable/feed/preview/id/{store_id}/token/{token}/no-cache/{timestamp}
```

### Debug specific product:

```
https://yourstore.com/channable/feed/preview/id/{store_id}/token/{token}/no-cache/{timestamp}/pid/42
```

Replace `42` with your actual product ID (`entity_id`, not SKU).

## How to Add the Product ID

1. Click the **Preview** link in the Feeds section
2. Look at the URL in your browser
3. Add `/pid/{product_id}` to the end of the URL
4. Press Enter to reload with just that product

### Example:

```
# Original preview URL
https://mystore.com/channable/feed/preview/id/1/token/abc123/no-cache/1702100000

# Debug product ID 42
https://mystore.com/channable/feed/preview/id/1/token/abc123/no-cache/1702100000/pid/42
```

## What You'll See

When debugging a specific product, the preview shows:

- All configuration values (same as regular preview)
- Complete feed output for just that one product
- All mapped attributes and their values

- Parent/child relationships for configurable products
- Calculated prices (with/without tax)
- Image URLs
- Category data
- Stock information
- Any extra fields you've configured

## URL Parameters

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The preview URL supports several parameters:

Parameter	Description	Example
id	Store view ID (required)	id/1
token	Security token (required)	token/abc123
page	Page number for paginated feeds	page/2
pid	Debug a specific product by ID	pid/42
currency	Override currency for prices	currency/USD
no-cache	Cache buster timestamp	no-cache/1702100000

### Example with multiple parameters:

```
https://yourstore.com/channable/feed/preview/id/1/token/abc123/page/2/pid/42/currency/EUR
```

## Common Use Cases

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### Verify Attribute Mapping

1. Open the Preview for your store
2. Check the **Attributes** table on the right
3. Verify each field shows the correct source attribute
4. Check the Fallback column for configurable/bundle products

### Debug Missing Product

If a product isn't appearing in your feed:

1. Get the product's entity ID from the Magento admin
2. Open Preview and add `/pid/{id}` to the URL
3. If the product appears: Check your filter settings
4. If "No products found": The product may be filtered out by visibility, stock, or category filters

## Check Price Calculation

1. Open Preview with a specific product ID
2. Look for `price`, `sale_price`, `price_ex`, `sale_price_ex` in the output
3. Verify tax is being calculated correctly based on your settings

## Verify Image URLs

1. Debug a specific product
2. Find the `image` and `additional_image_link` fields
3. Open the URLs to verify images are accessible
4. Check that the correct main image is selected

## Test Configurable Product Output

1. Find a simple product that belongs to a configurable
2. Debug that simple product by ID
3. Check that parent URL, parent image, and parent data fallbacks are working
4. Verify variant-specific data (color, size, EAN) comes from the simple

## Troubleshooting

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### "Params missing!"

The URL is missing required parameters (store ID or token).

**Solution:** Use the Preview link from the admin panel—it includes all required parameters.

### "Please enable extension and flush cache!"

The feed is not enabled for this store view.

**Solution:** Go to **Channable** → **Product Feed** → **General** → **Enable** and set to Yes, then flush cache.

### "Token invalid!"

The token in the URL doesn't match the configured token.

**Solution:** Use the Preview link from the admin panel to get a URL with the correct token.

## "No products found in current selection / page"

No products match your current filter settings, or you've navigated past the last page.

**Solution:**

- Check your filter settings (visibility, stock, category, advanced filters)
- Try page 1: remove or change the `page` parameter
- If debugging a specific product, verify the product ID exists and is enabled

## Preview shows warning about pricing attributes

The preview detected `price` or `special_price` in your extra fields.

**Why this matters:** These attributes are already handled by the feed automatically. Adding them as extra fields can cause duplicate or incorrect price data.

**Solution:** Remove `price` and `special_price` from your Extra Fields configuration.

## JSON Feed vs Preview

Feature	Preview	JSON Feed
Format	Human-readable HTML	Raw JSON
Shows config	Yes	No (just products)
Shows attributes	Yes	No
Use for	Debugging	Channable connection
Cached	No (has cache buster)	Yes (for performance)

Use **Preview** for debugging and verification. Use **JSON Product Feed** only to see the raw output or test the actual feed URL.

## Need More Help?

**Documentation:**

- [All Help Articles](#) - Complete documentation overview

**Support:**

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Channable Connect extension on [magmodules.eu](http://magmodules.eu)

# All articles for Channable Connect

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Quick Start Guide</a>
2	<a href="#">Product Feed Configuration</a>
3	<a href="#">Orders Configuration</a>
4	<a href="#">Product Updates Configuration</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
2	<a href="#">Test Feed (current)</a>
3	<a href="#">Test Orders</a>

## Grids

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1	<a href="#">Returns Grid</a>
2	<a href="#">Product Updates Grid</a>
3	<a href="#">Orders Grid</a>

## Background

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1	<a href="#">Best Practices</a>
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2	<a href="#">CLI Commands</a>
3	<a href="#">How does the Return process work</a>

