



# Installation using the Adobe Marketplace

Channable Connect for Magento 2

# Installation using the Adobe Marketplace

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# Installing a Magento 2 Extension via the Adobe Marketplace

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## Important Note before Installing

If the plugin was purchased from **magmodules.eu**, this installation method **does not apply**. The steps outlined below are **only for orders placed via the Adobe Marketplace**. Additionally, this is the **only supported installation method for Marketplace purchases** other installation methods mentioned in our support section do **not** apply to Marketplace orders.

## 1. Get Access Keys from Magento Marketplace

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1. Go to [Magento Marketplace](#).
2. Log in with your Magento account.
3. Click on your profile (top-right) → **My Profile**.
4. Navigate to **Access Keys** (under the Marketplace tab).
5. If you don't have keys, generate a new one:
  - **Public Key** = Username
  - **Private Key** = Password

## 2. Check If Marketplace Credentials Are Set

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```
composer config --global http-basic.repo.magento.com
```

This will display if credentials are currently configured. If no credentials are set, you will be prompted to enter them during the installation in step 3.

## 3. Install the Module via Composer

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Connect to your server via SSH and navigate to the Magento root directory:

```
cd /path/to/magento/root
```

Use the following Composer command to install the module:

```
composer require magmodules/magento2-channable
```

When prompted, enter your **Public Key** as the username and **Private Key** as the password. Composer will store these credentials for future use.

## 4. Enable the Module

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Run the following commands:

```
php bin/magento module:enable Magmodules_Channable
php bin/magento setup:upgrade
php bin/magento cache:flush
```

If Magento is running in production mode, recompile and deploy static content:

```
php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy -f
```

*Note: The compilation and deployment steps may take several minutes to complete.*

## 5. Verify Installation

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### Via Admin Panel:

1. Log in to your **Magento Admin Panel**.
2. Navigate to **Stores → Configuration → Magmodules → Channable Connect**.
3. Check if the module appears and start the configuration right away!

### Via Command Line:

```
php bin/magento module:status | grep Magmodules_Channable
```

The module should appear in the enabled modules list.

## Troubleshooting Magento Marketplace installation

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## "Could not find a matching version of package magmodules/magento2-channable"

**Cause:** Your Magento Marketplace Access Keys do not have permission to access this module.

### **Solution:**

1. Check which credentials are currently configured:

```
composer config --global http-basic.repo.magento.com
```

2. Verify the module is assigned to your Magento Marketplace account
3. Go to [Magento Marketplace](#) → **My Profile** → **My Access Keys**
4. Ensure you're using the correct Access Keys (the ones associated with the account that purchased/has access to the module)
5. If needed, update your credentials:

```
composer config --global http-basic.repo.magento.com
```

6. Try the installation again from step 3

## "Authentication required (repo.magento.com)"

**Cause:** Composer doesn't have valid credentials stored.

### **Solution:**

Enter your Magento Marketplace Access Keys when prompted:

- **Username:** Your **Public Key**
- **Password:** Your **Private Key**

To manually configure credentials:

```
composer config --global http-basic.repo.magento.com <public_key> <private_key>
```

## "Your requirements could not be resolved to an installable set of packages"

**Cause:** Version conflicts or Magento version incompatibility.

### **Solution:**

1. Check if your Magento version is compatible with the module.
2. Try updating Composer dependencies:

```
composer update --dry-run
```

3. Contact Magmodules support with your Magento version and error details.

## Module Not Appearing in Admin Panel

**Cause:** Cache not cleared or module not properly enabled.

**Solution:**

1. Clear all caches:

```
php bin/magento cache:flush  
rm -rf var/cache/* var/page_cache/* var/view_preprocessed/*
```

2. Verify module is enabled:

```
php bin/magento module:status
```

3. If disabled, enable it:

```
php bin/magento module:enable Magmodules_Channable  
php bin/magento setup:upgrade
```

## Memory Limit Errors During Compilation

**Cause:** PHP memory limit too low.

**Solution:**

Temporarily increase memory limit:

```
php -d memory_limit=2G bin/magento setup:di:compile
```

Or permanently update `php.ini` :

```
memory_limit = 2G
```

## Still Having Issues?

If you continue to experience problems:

1. Check the Magento error logs: `var/log/system.log` and `var/log/exception.log`.
2. Verify all prerequisites are met (PHP version, required extensions, etc.).
3. Contact [Magmodules Support](#) with:
  - Your Magento version
  - PHP version
  - Complete error messages
  - Steps you've already tried

For a complete overview of features and configuration options, see the Channable Connect extension on [magmodules.eu](http://magmodules.eu)

# All articles for Channable Connect

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace (current)</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Quick Start Guide</a>
2	<a href="#">Product Feed Configuration</a>
3	<a href="#">Orders Configuration</a>
4	<a href="#">Product Updates Configuration</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
2	<a href="#">Test Feed</a>
3	<a href="#">Test Orders</a>

## Grids

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1	<a href="#">Returns Grid</a>
2	<a href="#">Product Updates Grid</a>
3	<a href="#">Orders Grid</a>

## Background

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1	<a href="#">Best Practices</a>
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2	<a href="#">CLI Commands</a>
3	<a href="#">How does the Return process work</a>

