



## Orders Grid

Channable Connect for Magento 2

The Orders Grid shows all marketplace orders received from Channable. Use it to monitor order imports, troubleshoot failed orders, and track the status of your marketplace sales.

**Location:** Channable → Channable Orders

## Columns

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Column	Description
<b>Channable ID</b>	Unique identifier from Channable
<b>Store</b>	Magento store view the order was imported to
<b>Channel</b>	Marketplace name (bol.com, Amazon, etc.)
<b>Channel ID</b>	Order ID from the marketplace
<b>Products</b>	Product names and quantities in the order
<b>Customer</b>	Customer name and contact details
<b>Billing Address</b>	Billing address details
<b>Shipping Address</b>	Shipping address details
<b>Price</b>	Order total and pricing breakdown
<b>Created Order</b>	Link to the Magento order (if successfully created)
<b>Error Message</b>	Error details for failed imports
<b>Is Test</b>	Whether this is a test order
<b>Created At</b>	When the order was received
<b>Updated At</b>	Last update timestamp
<b>Import Status</b>	Current status (New, Imported, Error)

Some columns are hidden by default. Click **Columns** to show/hide columns.

## Import Status

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Status	Meaning
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<b>New</b>	Order received, waiting to be processed
<b>Imported</b>	Successfully created as Magento order
<b>Error</b>	Import failed - check Error Message column

## Actions

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Click the **Select** dropdown in the Actions column:

- **View Order** - Open the Magento order (if imported)
- **Re-import** - Retry importing a failed order

## Filtering

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Use the filters at the top to find specific orders:

- Filter by **Store View** to see orders per store
- Filter by **Import Status** to find failed orders
- Filter by **Channel** to see orders from a specific marketplace
- Filter by **Date Range** to narrow down time periods
- Use **Search** for quick text search across all columns

## Tips

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- Check the **Error Message** column for failed orders to understand what went wrong
- **Is Test = Yes** indicates orders from the test order simulator
- Click the order number in **Created Order** to jump directly to the Magento order

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Channable Connect extension on [magmodules.eu](http://magmodules.eu)

# All articles for Channable Connect

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Quick Start Guide</a>
2	<a href="#">Product Feed Configuration</a>
3	<a href="#">Orders Configuration</a>
4	<a href="#">Product Updates Configuration</a>

## Troubleshooting

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1	<a href="#">The price of at least one product is missing a currency</a>
2	<a href="#">Troubleshooting</a>
3	<a href="#">Test Orders</a>
4	<a href="#">Test Feed</a>

## Grids

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1	<a href="#">Returns Grid</a>
2	<a href="#">Product Updates Grid</a>
3	<b><a href="#">Orders Grid (current)</a></b>

# Background

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1	<a href="#">How does the Return process work</a>
2	<a href="#">CLI Commands</a>
3	<a href="#">Best Practices</a>

