



## **Quick Start Guide**

Channable Connect for Magento 2

Get [Channable Connect](#) up and running in minutes. This guide walks you through the essential setup steps to connect your Magento store with Channable and start selling on marketplaces.

## Prerequisites

---

Before you begin:

- Active Channable account
- Admin access to Magento
- Products with EAN/GTIN codes (for marketplace selling)
- Cron configured and running in Magento

## Step 1: Enable the Module

---

1. Go to **Channable** → **General** in your Magento admin
2. Set **Enable** to Yes
3. Click **Save Config**
4. Flush cache: **System** → **Cache Management** → **Flush Magento Cache**

## Step 2: Configure Your Product Feed

---

1. Go to **Channable** → **Product Feed**
2. Configure the essential settings:

Setting	Recommended Value
Enable	Yes
Name	Your <code>name</code> attribute
Description	Your <code>description</code> attribute
Brand	Your <code>manufacturer</code> or brand attribute
EAN/GTIN	Your barcode attribute
Image Source	All Images

3. Under **Product Types** → **Configurable Products**:

- Use Configurable/Simple Products: **Only Linked Simple Products**
- Use Parent URL for Simples: **Yes, with Auto-Link**
- Use Parent Image for Simples: **Only if Empty**

4. Click **Save Config**

## Get Your Feed URL

Scroll down to the **Feeds** section. You'll see your store views with:

- **Preview** - Test your feed configuration
- **JSON Product Feed** - The URL Channable needs
- **Auto Connect** - Quick connect to Channable

Click **Preview** to verify your products appear correctly.

### Step 3: Connect Feed to Channable

---

1. Log in to your [Channable account](#)
2. Create a new project or open an existing one
3. Add a new import source and select **Magento 2**
4. Either:
  - Click **Auto Connect with Channable** in Magento, or
  - Copy the **JSON Product Feed** URL and paste it in Channable

Channable will now fetch your product catalog.

### Step 4: Enable Order Import (Optional)

---

If you're selling on marketplaces (bol.com, Amazon, etc.), enable order import:

1. Go to **Channable → Orders**
2. Set **Enable** to Yes
3. Configure order settings:

Setting	Recommended Value
Default Shipping Method	Your marketplace shipping method
Fallback Shipping Method	A backup method

Setting	Recommended Value
Create Invoice	Yes
Order ID Prefix	"CH-" or "M-"

4. Click **Save Config**

## Get Your Webhook URL

Scroll to the **Webhooks** section and copy the webhook URL for your store view.

## Configure in Channable

1. In Channable, go to your marketplace connection settings
2. Paste the webhook URL in the order webhook field
3. Save the settings

## Test the Connection

Click **Import Test Order** in the Webhooks table to verify everything works.

## Step 5: Enable Product Updates (Optional)

---

Keep your marketplace stock and prices synchronized in real-time:

1. Go to **Channable → Product Updates**
2. Set **Enable** to Yes
3. Configure the webhook per store view
4. Under **Settings**:
  - Cron Enable: Yes
  - Frequency: Every 5-15 minutes
5. Click **Save Config**
6. Copy the webhook URL to your Channable account

## Verification Checklist

---

Run through this checklist to confirm everything is working:

- `bin/magento channable:selftest` shows all success
- Feed Preview shows your products correctly
- Channable successfully imports your feed
- Test order imports successfully (if orders enabled)
- Product updates are being sent (check Product Updates grid)

## Common Setup Issues

---

### Products not appearing in feed

- Check product visibility (needs "Catalog" or "Catalog, Search")
- Verify products are enabled and in stock
- Review filter settings in Product Feed configuration

### Orders failing to import

- Verify webhook URL is correct in Channable
- Check shipping method exists and is enabled
- Run a test order to see specific error messages

### Feed URL returns error

- Ensure module is enabled
- Flush Magento cache
- Run `bin/magento channable:selftest`

For more help, see the Troubleshooting documentation.

## Need More Help?

---

### Documentation:

- [All Help Articles](#)

### Support:

- [Contact Support](#)

For a complete overview of features and configuration options, see the Channable Connect extension on [magmodules.eu](http://magmodules.eu)

# All articles for Channable Connect

---

## Installation

---

1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

---

1	<a href="#">Quick Start Guide (current)</a>
2	<a href="#">Product Feed Configuration</a>
3	<a href="#">Orders Configuration</a>
4	<a href="#">Product Updates Configuration</a>

## Troubleshooting

---

1	<a href="#">Troubleshooting</a>
2	<a href="#">Test Feed</a>
3	<a href="#">Test Orders</a>

## Grids

---

1	<a href="#">Returns Grid</a>
2	<a href="#">Product Updates Grid</a>
3	<a href="#">Orders Grid</a>

## Background

---

1	<a href="#">Best Practices</a>
---	--------------------------------

2	<a href="#">CLI Commands</a>
3	<a href="#">How does the Return process work</a>

