

Configuration Guide

Digitec Galaxus for Magento 2

Complete reference for all [Digitec Galaxus Integration](#) settings. This guide explains what each option does and when you'd want to use it, organized by admin section.

General Settings

Location: Digitec Galaxus → General Settings

General

Enable

Enable or disable the entire Digitec Galaxus integration. When disabled, no feeds are generated and no orders are imported.

FTP

FTP settings for connecting to the Digitec Galaxus platform. You'll receive these credentials from your Digitec Galaxus account manager.

Enable

Enable FTP connectivity. Required for automated feed uploads and order imports.

Host

The FTP server hostname provided by Digitec Galaxus.

Example: `ftp.digitecgalaxus.ch` or `test-ftp.digitecgalaxus.ch` for testing

FTP User

Your FTP username.

FTP Pass

Your FTP password. Keep this secure.

Test FTP Connection

Button to verify your FTP credentials work correctly. Always test after making changes.

Feed Automation

Configure automated feed generation and upload schedules.

Select Stores

Choose which Magento store views to include in your product feeds. Each store can have its own FTP paths.

Important: Contact Digitec Galaxus before enabling additional stores beyond your initial agreement.

Product Data - CSV Upload

Controls the main product content feed (titles, descriptions, images).

- **Automate:** Enable automatic generation and upload
- **Frequency:** How often to run (once daily recommended)

Product Stock Pricing - CSV Upload

Controls stock levels and pricing feed. This should run more frequently than product data.

- **Automate:** Enable automatic generation and upload
- **Frequency:** Every few hours recommended for accurate stock

Product Properties - CSV Upload

Controls product attributes and specifications feed.

- **Automate:** Enable automatic generation and upload
- **Frequency:** Once daily recommended

Product Accessories - CSV Upload

Controls related products feed.

- **Automate:** Enable automatic generation and upload
- **Frequency:** Once daily recommended

Order Automation

Configure automated order import from Digitec Galaxus.

Select Stores

Configure FTP paths for each store:

- **Path In:** Folder where Digitec Galaxus places order files
- **Path Out:** Folder where you place shipping confirmations

These paths are provided by Digitec Galaxus.

Order Import

- **Automate:** Enable automatic order import
- **Frequency:** Every 15 minutes recommended

Shipping Notes Synchronization

How to sync shipping/tracking information back to Digitec Galaxus.

Debug & Logging

Debug Mode

Enable detailed logging of all operations. Writes to `var/log/digitec-galaxus.log`.

When to use: Troubleshooting issues, initial setup verification

Note: Disable after debugging as it impacts performance.

Self Test

Run a diagnostic test to verify module configuration and connectivity.

Product Feed

Location: Digitec Galaxus → Product Feed

Product Data

Configure the main product content feed with multi-language support.

German / French / Italian

Enable each language you want to include in your feeds. Map the following for each enabled language:

- **Product Title:** Attribute containing the product name
- **Product Title Tag:** Attribute for short description/teaser
- **Description:** Attribute for full product description

Attribute options:

- Select from any product attribute
- Use **Conditional** for complex logic
- Use **Multiple** to combine attributes

- Use **Static** for fixed values

Product Stock Pricing

Configure stock and pricing information.

Available Attributes

- **Delivery Date:** When out-of-stock products will be available (format: YYYY-MM-DD)
- **Warehouse Origin Country:** ISO 3166-2 country code where stock is held
- **Shipment Type:** 1 = Letter, 2 = Parcel, 3 = Bulky parcel
- **ManufacturerKey:** Manufacturer's product number (must be unique per brand)
- **ExpectedRestockQuantity:** Units expected in next restock

Price Adjustment

Modify prices specifically for Digitec Galaxus:

- **Adjust Prices:** Enable price modification
- **Price Adjustment in %:** Percentage to add/subtract
 - 10 increases prices by 10%
 - -5 decreases prices by 5%
- **Round Price:** How to round adjusted prices

Use when: You need different pricing for the marketplace than your webshop.

Product Properties

Configure product attributes and specifications feed.

Map your Magento attributes to Digitec Galaxus property fields.

Product Accessories

Configure related products/accessories feed.

Map your cross-sell or related product relationships.

Advanced Settings

Filter on Visibility

Control which products are included based on visibility:

- **Enable:** Turn visibility filtering on/off
- **Visibility:** Select which visibility levels to include

Filter by Category

Include or exclude products based on category assignment:

- **Enable:** Turn category filtering on/off
- **Type of filter:** Include or Exclude selected categories
- **Category:** Select categories

Note for Include: Simple products in configurable/bundled products must also be in included categories.

Note for Exclude: Products in multiple categories must be excluded from all their categories.

Exclude Out of Stock

Remove out-of-stock products from feeds.

Advanced Filters

Create custom filter conditions using any product attribute:

- **Enable:** Turn custom filtering on/off
- **Filter Conditions:** Build conditions (attribute, operator, value)

Enable Paging

For large catalogs, split feed generation into batches:

- **Enable Paging:** Turn batching on/off
- **Products per Batch:** Number of products per batch (e.g., 5000)

Use when: Your catalog has 50,000+ products and feed generation times out.

Enable Data Validation

Validate product data against Digitec Galaxus requirements:

- Products with invalid data are excluded from feeds
- Ensures identifiers and prices comply with guidelines

Order Synchronization

Location: Digitec Galaxus → Order Synchronization

Order Import

Configure how orders from Digitec Galaxus are created in Magento.

Shipping Method

- **Default Shipping Method:** Applied to all imported orders
- **Fallback for Shipping Method:** Used if default is unavailable

Customers

- **Import Customers:** Create customer accounts or use guest checkout
- **Customer Group:** Assign imported customers to this group
- **Make Email Address Unique:** Prevent email conflicts
- **Unique Address Format:** Format for unique emails (e.g., `info+{order_id}@store.com`)

Address & Invoice

- **Separate housenumber:** Put house number in second street line

Use when: Your checkout or ERP requires house numbers in a separate field.

Order ID

- **Use Digitec Galaxus Order ID:** Use marketplace order ID as Magento increment ID
- **Order ID Prefix:** Prefix for order IDs (e.g., "DG-")

Recommended: Always set a prefix to avoid conflicts with regular orders.

Logging

Enable order import logging to `var/log/digitec-galaxus.log`.

Track & Trace

Configure tracking URL templates per carrier:

- **Carrier Name:** Match to your Magento carrier
- **Tracking URL:** Use `{parcel_id}` placeholder

Failed Order Email

Get notified when orders fail to import:

- **Enable:** Turn notifications on/off

- **Email From:** Sender identity
- **Email To:** Recipient address
- **Email Template:** Email template to use

Return Request Email

Get notified of return requests:

- **Enable:** Turn notifications on/off
- **Email From:** Sender identity
- **Email To:** Recipient address
- **Email Template:** Email template to use

Enabled Stores

Shows which stores have order import configured.

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Digitec Galaxus extension on magmodules.eu

All articles for Digitec Galaxus

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Quick Start Guide
2	Configuration Guide (current)
3	Order Handling Process

Troubleshooting

1	Troubleshooting
2	GTIN & ManufacturerKey Validation

Background

1	Best Practices
2	CLI Commands

