magmodules

Quick Start Guide

eKomi Reviews for Magento 2

This is the quick start guide for eKomi Reviews. We'll get you up and running in about 5 minutes. This covers the essentials: connecting your eKomi account, importing your first reviews, and displaying them on your store. If you're new to eKomi integration or just want to get started quickly, you're in the right place.

Get eKomi Reviews running in 5 minutes.

Prerequisites

- Module installed and enabled
- Cache cleared after installation
- eKomi account with Interface ID and Interface Password (find these in your eKomi dashboard under Interface Settings)

Step 1: Add Your eKomi Account

Navigate to: **Marketing → eKomi → Manage Accounts**

Click **Add New Account** and enter:

- **Interface ID**: Your eKomi interface ID
- **Interface Password**: Your eKomi interface password

Save the account. The extension will automatically fetch your shop details and review statistics from eKomi.

Step 2: Enable the Extension

Navigate to: **Stores → Configuration → Magmodules → eKomi Reviews**

In the **General** section:

- Set **Enabled** to `Yes`

In the **Accounts** section:

- Select your newly added account(s) in the **Accounts** field
- Choose your **Default Locale** (the language of reviews to display)
- Set your **Rating Scale** (typically 1-5 stars)

Save the configuration and clear cache.

Step 3: Configure Review Import

In the **Import** section:

- **Auto Approve Reviews**: Set to `Yes` if you want reviews to appear immediately, or `No` to manually approve each review
- **Update Frequency**: Select how often to sync reviews (recommended: `Every Hour`)

Reviews will now import automatically via cron. To import immediately, run:

```
bin/magento shopreview:ekomi:sync --all
```

Step 4: Display Reviews on Your Store

You have two options:

Option A: Enable the Review Page

In the **Frontend** section:

- Set **Enable** to `Yes`
- Configure **Meta Title** and **Meta Description** for SEO
- Enable **Google Structured Data** for rich snippets

Your reviews will be available at: `https://yourstore.com/ekomi/`

Option B: Add a Widget

Navigate to: **Content → Widgets → Add Widget**

Select one of the eKomi widget types:

- **eKomi Review Widget**: Shows reviews in sidebar, small, or custom layouts
- **eKomi Slider Widget**: Carousel display with autoplay options

Configure the widget display options and assign it to your desired pages/positions.

Step 5: Verify It's Working

1. Check the review overview page (if enabled): `https://yourstore.com/ekomi/`
2. Verify reviews appear in **Marketing → eKomi → Reviews**
3. Check that your account shows review statistics in **Marketing → eKomi → Manage Accounts**

If reviews aren't showing, run the self-test:

```
bin/magento shopreview:ekomi:selftest
```

Need More Help?

Documentation:

- All Help Articles - Complete documentation overview

Support:

- Contact Support - Get help from our team

For a complete overview of features and configuration options, see the eKomi Reviews extension on magmodules.eu

All articles for eKomi Reviews

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	**Quick Start Guide (current)**
2	Configuration Guide
3	Widget Setup

Troubleshooting

1	Troubleshooting

Grids

1	Account Management
2	Reviews Grid
3	Invitations Grid

Background

1	Best Practices
2	CLI Commands