



## CLI Commands

Feedback Company Reviews for Magento 2

This guide documents all command-line tools available in [Feedback Company Reviews](#). These commands help you manage reviews and invitations outside of the admin interface.

## Available Commands

Command	Description
<code>shopreview:feedbackcompany:sync</code>	Synchronize reviews from Feedback Company
<code>shopreview:feedbackcompany:import-new</code>	Import only new reviews
<code>shopreview:feedbackcompany:invitations</code>	Build and process invitation queue
<code>shopreview:feedbackcompany:invitations-send</code>	Force send a specific invitation
<code>shopreview:feedbackcompany:selftest</code>	Run diagnostic self-test

## Sync Reviews

Synchronize reviews from Feedback Company API.

```
bin/magento shopreview:feedbackcompany:sync [options]
```

### Options

Option	Description
<code>--all</code>	Sync all reviews (full resync)
<code>--offset=N</code>	Start from review N (for pagination)
<code>--limit=N</code>	Limit to N reviews per request

### Examples

#### Sync new reviews only (incremental):

```
bin/magento shopreview:feedbackcompany:sync
```

#### Full resync of all reviews:

```
bin/magento shopreview:feedbackcompany:sync --all
```

## Sync with pagination (useful for large catalogs):

```
bin/magento shopreview:feedbackcompany:sync --offset=0 --limit=100
bin/magento shopreview:feedbackcompany:sync --offset=100 --limit=100
```

### Output

```
50 Main Store reviews updated. Total Main Store reviews count: 1250
```

## Import New Reviews

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Import only new reviews since last sync.

```
bin/magento shopreview:feedbackcompany:import-new
```

This is the command that runs via cron. It checks for reviews newer than the last import date.

### Output

```
15 Main Store reviews updated. Total Main Store reviews count: 1265
```

## Process Invitations

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Build the invitation queue from qualifying orders and send pending invitations.

```
bin/magento shopreview:feedbackcompany:invitations [options]
```

### Options

Option	Description
<code>--limit=N</code>	Limit queue generation and processing to N items (default: 100)

### What It Does

1. **Queue Building:** Finds orders matching invitation profile criteria (status, customer group, delay)
2. **Queue Processing:** Sends queued invitations to Feedback Company API

### Examples

### Process with default limit (100):

```
bin/magento shopreview:feedbackcompany:invitations
```

### Process larger batch:

```
bin/magento shopreview:feedbackcompany:invitations --limit=500
```

## Output

```
25 orders were queued for review.  
23 orders were pushed to review platform.
```

## Send Specific Invitation

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Force send a specific invitation by ID.

```
bin/magento shopreview:feedbackcompany:invitations-send <invitation-id>
```

## Arguments

Argument	Required	Description
invitation-id	Yes	The invitation ID from the grid

## Examples

### Send invitation #42:

```
bin/magento shopreview:feedbackcompany:invitations-send 42
```

## Use Cases

- Retry a failed invitation
- Test invitation delivery
- Send invitation immediately (bypassing delay)

## Output

```
1 orders were pushed to review platform.
```

## Self-Test

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Run diagnostic checks on the extension.

```
bin/magento shopreview:feedbackcompany:selftest
```

### Checks Performed

- Extension enabled
- Account credentials valid
- API connection working
- Database tables exist
- Cron configured

### Output

```
Extension Status: success
  - Module is enabled
Account Connection: success
  - All accounts connected successfully
API Connection: success
  - API responding normally
Database: success
  - All required tables exist
Cron: success
  - Cron jobs are scheduled
```

### Failed Check Example

```
Account Connection: failed
  - Account "Main Store": Invalid credentials
```

## Cron Jobs

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These commands are also scheduled via Magento cron:

Cron Job	Default Schedule	Command Equivalent
Review Import	Configurable (hourly/6h/daily)	<code>import-new</code>
Invitation Queue	Configurable	<code>invitations</code>

To manually trigger cron group:

```
bin/magento cron:run --group feedbackcompany
```

## Scripting Examples

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### Daily Full Sync Script

```
#!/bin/bash
cd /var/www/magento
bin/magento shopreview:feedbackcompany:sync --all
bin/magento cache:flush block_html full_page
```

### Invitation Processing Script

```
#!/bin/bash
cd /var/www/magento
bin/magento shopreview:feedbackcompany:invitations --limit=200
```

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Us](#) - Get help from our team

For a complete overview of features and configuration options, see the Feedback Company Reviews extension on [magmodules.eu](http://magmodules.eu)

# All articles for Feedback Company Reviews

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Getting Started</a>
2	<a href="#">Configuration Guide</a>
3	<a href="#">Widget Setup</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
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## Grids

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1	<a href="#">Account Management</a>
2	<a href="#">Invitations Grid</a>
3	<a href="#">Reviews Grid</a>

## Background

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1	<a href="#">Best Practices</a>
2	<a href="#">CLI Commands (current)</a>

