



Getting Started

Feedback Company Reviews for Magento 2

This guide gets you up and running with [Feedback Company Reviews](#) in just a few minutes. You'll connect your Feedback Company account, import your first reviews, and display them on your store.

Before You Begin

Make sure you have:

- Active Feedback Company account with API credentials
- Magento 2.3.x or 2.4.x installation
- Admin access to your Magento store

Step 1: Add Your Account

1. Go to **Marketing** → **Feedback Company** → **Accounts**
2. Click **Add New Account**
3. Enter your Feedback Company credentials:
 - **Name:** A friendly name for this account (e.g., "Main Store")
 - **Client Token:** From your Feedback Company dashboard
 - **External ID:** Your shop identifier in Feedback Company
4. Click **Save**
5. The connection status will show "Connected" if successful

Step 2: Enable the Extension

1. Go to **Stores** → **Configuration** → **Magmodules** → **Feedback Company**
2. In the **General** section:
 - Set **Enabled** to "Yes"
3. In the **Accounts** section:
 - Select your account(s) to use
 - Choose the locale (language) for reviews to display
4. Click **Save Config**

Step 3: Import Reviews

Reviews are imported automatically via cron, but you can trigger the first import manually:

Option A: Via Admin

- Go to **Marketing** → **Feedback Company** → **Reviews**
- Click **Sync Reviews** button

Option B: Via CLI

```
bin/magento shopreview:feedbackcompany:sync --all
```

Step 4: Display Reviews

Enable the Review Page

1. Go to **Stores** → **Configuration** → **Magmodules** → **Feedback Company** → **Frontend**
2. Set **Enable** to "Yes"
3. Configure your page title and meta description
4. Save and clear cache

Your reviews will be available at: `yourstore.com/feedbackcompany/`

Add a Widget

1. Go to **Content** → **Widgets** → **Add Widget**
2. Select **FeedbackCompany Widget** or **FeedbackCompany Slider**
3. Choose your design theme
4. Configure widget options
5. Set where the widget should appear
6. Save and clear cache

Step 5: Set Up Invitations (Optional)

To automatically send review invitations after orders:

1. Go to **Marketing** → **Feedback Company** → **Accounts**
2. Edit your account
3. In the **Invitation Profile** section:
 - Enable invitations
 - Set the delay (days after order)
 - Select which order statuses trigger invitations
 - Choose customer groups to include

4. Save

Verify Everything Works

Run the self-test to check your configuration:

```
bin/magento shopreview:feedbackcompany:selftest
```

This checks:

- Extension is enabled
- Account credentials are valid
- API connection works
- Cron is configured

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Us](#) - Get help from our team

For a complete overview of features and configuration options, see the Feedback Company Reviews extension on magmodules.eu

All articles for Feedback Company Reviews

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Getting Started (current)
2	Configuration Guide
3	Widget Setup

Troubleshooting

1	Troubleshooting
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Grids

1	Account Management
2	Invitations Grid
3	Reviews Grid

Background

1	Best Practices
2	CLI Commands

