



Invitations Grid

Kiyoh Reviews for Magento 2

This guide covers the invitation queue management in [Kiyoh Reviews](#).

Location: Marketing → Kiyoh → Invitations

Grid Overview

Column	Description
ID	Internal invitation ID
Order #	Magento order increment ID
Account	Which Kiyoh account will send this invitation
Customer Email	Customer's email address
Customer Name	Customer's name
Status	Current invitation status
Scheduled	When the invitation is scheduled to be sent
Sent At	When the invitation was actually sent

How Invitations Enter the Grid

1. Order reaches configured trigger status
2. Customer matches customer group filter
3. Store view matches account's store view setting
4. Invitation created with scheduled date = order date + delay days

Invitation Statuses

Status	Meaning
Pending	Waiting for scheduled send date
Ready	Scheduled date passed, awaiting cron
Sent	Successfully sent to Kiyoh
Failed	Send attempt failed (will retry)

Status	Meaning
Cancelled	Manually cancelled

Mass Actions

- **Send** - Immediately send selected invitations
- **Cancel** - Cancel selected invitations
- **Delete** - Remove from queue
- **Re-queue** - Reset failed/cancelled to Pending

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Us](#) - Get help from our team

For a complete overview of features and configuration options, see the Kiyoh Reviews extension on magmodules.eu

All articles for Kiyoh Reviews

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Quick Start Guide
2	Configuration Guide
3	Widget Setup

Troubleshooting

1	Troubleshooting
2	Where to Retrieve the Kiyoh API Hash Key

Grids

1	Account Management
2	Invitations Grid (current)
3	Reviews Grid

Background

1	Best Practices
2	CLI Commands

