



## Quick Start Guide

Product Review Reminder for Magento 2

Get the [Product Review Reminder](#) extension running in your Magento 2 store. This guide covers the essential steps to start collecting product reviews through automated invitation emails.

## Prerequisites

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Before you begin, ensure you have:

- Review Reminder extension installed
- Admin access to your Magento store
- At least one email template configured (default provided)
- Magento cron running (required for automated emails)

## Step 1: Enable the Module

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1. Go to **Marketing** → **Review Reminder** → **Configuration**
2. Under **General**, set **Enabled** to **Yes**
3. Click **Save Config**

## Step 2: Create Your First Invitation Profile

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Profiles define when and how review invitations are sent.

1. Go to **Marketing** → **Review Reminder** → **Invitation Profiles**
2. Click **Add New**
3. Configure basic settings:
  - **Name**: e.g., "Default Profile"
  - **Enabled**: Yes
  - **Store View**: Select applicable store(s)
  - **Customer Group**: Select customer groups
  - **Order Status**: Select "Complete" (or your preferred status)

## Step 3: Configure Email Timing

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In your profile, set the email schedule:

### First Mail Settings:

- **Send After**: Number of days after order reaches target status (e.g., 10 days)

- **Sent From:** Select sender email identity
- **Default Template:** Select email template

### Second Mail Settings (optional):

- **Enabled:** Yes to send follow-up reminders
- **Send After:** Days after first email (e.g., 7 days)
- **Only if no review:** Recommended - skips customers who already reviewed

## Step 4: Set Up Automation

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1. Go to **Marketing** → **Review Reminder** → **Configuration**
2. Under **Configuration** → **Automation**:
  - **Order Queue Processing:** How often to check for new orders
  - **Review Reminder Email Dispatch:** How often to send queued emails

## Step 5: Verify Setup

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Run the self-test to check your configuration:

1. Go to **Configuration** → **Debug & Logging**
2. Click **Run Self Test**
3. Review results for any issues

## What Happens Next

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Once configured:

1. **Orders qualify** - New orders matching your profile criteria are detected
2. **Queue building** - Cron adds qualifying orders to the email queue
3. **Email dispatch** - After the delay period, invitation emails are sent
4. **Review collection** - Customers click the link and submit reviews
5. **Optional follow-up** - Second reminder sent if no review (when enabled)

## Monitor Your Queue

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View pending invitations at **Marketing** → **Review Reminder** → **Email Queue**:

- See scheduled emails and their status
- Check when emails are scheduled to send
- Monitor which customers have reviewed

## Next Steps

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- Set up coupon rewards to incentivize reviews
- Create email templates for different countries
- Add conditions to target specific products or order values

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Product Review Reminder extension on [magmodules.eu](http://magmodules.eu)

# All articles for Product Review Reminder

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Quick Start Guide (current)</a>
2	<a href="#">Configuration</a>
3	<a href="#">Invitation Profiles</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
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## Grids

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1	<a href="#">Processing Log</a>
2	<a href="#">Email Queue</a>
3	<a href="#">Unsubscribed Customers</a>

## Background

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1	<a href="#">CLI Commands</a>
2	<a href="#">Coupon Rewards</a>
3	<a href="#">Email Templates</a>

