



Shipping & Returns

Rich Snippets Suite for Magento 2

Configure OfferShippingDetails and MerchantReturnPolicy schemas with the [Rich Snippets Suite](#) extension. These schemas provide shipping costs and return policy information directly in Google Search results.

Why Shipping & Return Schemas Matter

Google can display shipping and return information in product rich results:

- **Shipping cost** shown before clicking
- **Delivery time** expectations
- **Return policy** details
- **Free returns** indicator

This information helps customers make purchase decisions and can improve click-through rates.

Shipping Details Schema

OfferShippingDetails tells Google about your shipping options per country.

Managing Shipping Details

Location: Marketing → Rich Snippets → Shipping Details

This grid allows you to configure shipping information for different countries.

Adding Shipping Configuration

Click **Add New** and fill in:

Field	Description	Required
Shipping Country	Two-letter country code (NL, DE, US)	Yes
Shipping Region	Region/state code (optional)	No
Shipping Price	Base shipping cost	Yes
Shipping Price Currency	Currency code (EUR, USD, GBP)	Yes
Min Handling Time	Minimum days to process order	Yes
Max Handling Time	Maximum days to process order	Yes
Min Transit Time	Minimum shipping days	Yes

Field	Description	Required
Max Transit Time	Maximum shipping days	Yes

Example Configurations

Netherlands - Standard Shipping:

Field	Value
Country	NL
Price	4.95
Currency	EUR
Handling	1-2 days
Transit	1-2 days

Germany - Standard Shipping:

Field	Value
Country	DE
Price	6.95
Currency	EUR
Handling	1-2 days
Transit	2-4 days

Free Shipping:

Field	Value
Country	NL
Price	0
Currency	EUR
Handling	1-2 days
Transit	1-2 days

Enabling Shipping Details

After adding configurations:

1. Go to **Magmodules** → **Rich Snippets Suite** → **Schema: Shipping Details**
2. Set **Enable** to **Yes**
3. Choose **Shipping Details**: All or Specific entries
4. Click **Save Config**

Return Policy Schema

MerchantReturnPolicy tells Google about your return conditions per country.

Configuring Return Policies

Location: Magmodules → Rich Snippets Suite → Schema: Return Policy

Setting	Description
Enable	Enable return policy schema
Returns	Configure per-country return policies

Return Policy Fields

For each country, configure:

Field	Description
Country	Country code this policy applies to
Return Fee	Cost for returns, or <code>https://schema.org/FreeReturn</code> for free returns
Return Days	Number of days customers can return

Free Returns

To indicate free returns, enter the exact URL:

```
https://schema.org/FreeReturn
```

Paid Returns

For returns with a fee, enter the amount:

5.95

Example Return Policies

Netherlands - Free Returns:

Country	Fee	Days
NL	https://schema.org/FreeReturn	30

Germany - Paid Returns:

Country	Fee	Days
DE	4.95	14

Schema Output Examples

OfferShippingDetails

```
{
  "@type": "OfferShippingDetails",
  "shippingRate": {
    "@type": "MonetaryAmount",
    "value": "4.95",
    "currency": "EUR"
  },
  "shippingDestination": {
    "@type": "DefinedRegion",
    "addressCountry": "NL"
  },
  "deliveryTime": {
    "@type": "ShippingDeliveryTime",
    "handlingTime": {
      "@type": "QuantitativeValue",
      "minValue": 1,
      "maxValue": 2,
      "unitCode": "DAY"
    },
    "transitTime": {
```

```
"@type": "QuantitativeValue",
"minValue": 1,
"maxValue": 2,
"unitCode": "DAY"
}
}
}
```

MerchantReturnPolicy

```
{
"@type": "MerchantReturnPolicy",
"applicableCountry": "NL",
"returnPolicyCategory": "https://schema.org/MerchantReturnFiniteReturnWindow",
"merchantReturnDays": 30,
"returnFees": "https://schema.org/FreeReturn"
}
```

Best Practices

Shipping Details

- Add entries for all countries you ship to
- Use accurate handling and transit times
- Update prices when shipping costs change
- Consider adding free shipping thresholds

Return Policy

- Match your actual return policy terms
- Be accurate about return windows
- Clearly indicate if returns are free or paid
- Keep policies current with legal requirements

Consistency

- Ensure schema matches your website policies
- Same information on product pages
- Consistent with checkout display

- Matches legal terms and conditions

Connecting to Product Schema

Shipping and return information automatically connects to your Product schema's Offer:

```
{
  "@type": "Product",
  "offers": {
    "@type": "Offer",
    "price": "99.99",
    "shippingDetails": { ... },
    "hasMerchantReturnPolicy": { ... }
  }
}
```

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Rich Snippets Suite extension on magmodules.eu

All articles for Rich Snippets Suite

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	FAQ Widget
2	Quick Start Guide
3	Configuration
4	Product Schema
5	Organization & Local Business
6	Shipping & Returns (current)
7	Social Markup

Troubleshooting

1	Google Validation
2	Rich Results Visibility in Google
3	Troubleshooting

Background

1	About Structured Data
2	CLI Commands

