



Admin Grids

Shopreviews.com for Magento 2

Manage your synced review data with the [Shopreviews.com](https://shopreviews.com) admin grids. Four grids provide visibility into your reviews, sources, platforms, and websites.

Accessing the Grids

Navigate to **Shopreviews.com** → **Data** to access:

- Reviews
- Sources
- Platforms
- Websites

Reviews Grid

View all reviews synced from your connected platforms.

Location: Shopreviews.com → Data → Reviews

Grid Columns

Column	Description
Entity ID	Internal Magento ID
Review UUID	Unique review identifier from Shopreviews.com
Name	Reviewer name
Email	Reviewer email (if available)
Description	Review content/text
Rating	Star rating given
Locale Code	Language/region of review
Review Date	When review was originally posted
Fetches At	When review was synced to Magento
Source	Platform the review came from
Platform	Review platform identifier

Filtering Reviews

Filter reviews by:

- Rating (find low/high ratings)
- Source (specific platform)
- Date range (recent reviews)
- Locale (language)

Use Cases

- Monitor overall review sentiment
- Find recent reviews
- Identify reviews needing attention
- Track review volume over time

Sources Grid

View all review sources connected to your Shopreviews.com account.

Location: Shopreviews.com → Data → Sources

Grid Columns

Column	Description
Entity ID	Internal Magento ID
Source UUID	Unique source identifier
Name	Source/platform name
Logo URL	Platform logo image
URL	Source website URL
Review Link	Direct link to reviews
Review Count	Number of reviews from this source
Average Rating	Average rating from this source
Last Sync At	When source was last synchronized

Column	Description
Next Sync At	Scheduled next sync time

Understanding Sources

A source represents a specific connection to a review platform:

- Google Business listing
- Trustpilot company profile
- Facebook Business page
- Kiyoh account
- etc.

Monitoring Sources

Check sources regularly for:

- Last sync time (ensure syncing)
- Review count (track growth)
- Average rating (monitor satisfaction)

Platforms Grid

View all available review platforms in the Shopreviews.com ecosystem.

Location: Shopreviews.com → Data → Platforms

Grid Columns

Column	Description
Entity ID	Internal Magento ID
Platform UUID	Unique platform identifier
Name	Platform name (Google, Trustpilot, etc.)
Logo	Platform logo
Logo Icon	Small platform icon
Is Active	Whether platform is active

Column	Description
Created At	When platform was added
Updated At	Last platform update

Available Platforms

The grid shows all platforms Shopreviews.com supports:

- Google Business Reviews
- Trustpilot
- Facebook Business
- WebwinkelKeur
- Kiyoh
- TrustedShops
- The FeedbackCompany
- Ekomi
- YellowPages
- Etsy Marketplace
- eBay Marketplace
- Stamped
- And more

Platform Status

Is Active indicates whether:

- Platform is available for connections
- Your account has access to this platform
- Reviews can be synced from this platform

Websites Grid

View your Shopreviews.com websites and their aggregated statistics.

Location: Shopreviews.com → Data → Websites

Grid Columns

Column	Description
Entity ID	Internal Magento ID
Website UUID	Unique website identifier
Name	Website name in Shopreviews.com
Logo URL	Website logo
Details	Additional website information
Review Count	Total reviews across all sources
Average Rating	Overall average rating
Source Count	Number of connected sources
Best Rating	Maximum rating scale (usually 5)
Worst Rating	Minimum rating scale (usually 0 or 1)
Is Active	Website active status
Score Summary	Aggregated score breakdown

Website Statistics

The websites grid provides valuable aggregate data:

- **Review Count** - Total reviews from all platforms
- **Average Rating** - Combined average across sources
- **Source Count** - How many platforms are connected

Multiple Websites

If you have multiple Shopreviews.com websites:

- Each appears as separate row
- Use different websites for different Magento stores
- Select website in widgets/configuration

Grid Features

Standard Magento Grid Functions

All grids support:

- **Column sorting** - Click headers to sort
- **Filtering** - Use filter inputs above columns
- **Pagination** - Navigate through large datasets
- **Column visibility** - Show/hide columns
- **Export** - Export data to CSV/Excel

Best Practices

Regular Monitoring:

- Check Reviews grid weekly for new reviews
- Monitor Sources for sync issues
- Verify Website statistics match expectations

Troubleshooting:

- Use Fetched At to identify sync issues
- Check Last Sync At on sources
- Compare Review Count across grids

Data Relationships

Understanding how data connects:



- **Websites** contain multiple **Sources**
- **Sources** have many **Reviews**
- Each **Review** comes from one **Platform** via one **Source**

Common Tasks

Find Recent Reviews

1. Go to Reviews grid

2. Filter by Fetched At: Last 7 days
3. Sort by Review Date descending

Check Sync Status

1. Go to Sources grid
2. Check Last Sync At column
3. Verify times are recent
4. If outdated, check automation settings

View Platform Coverage

1. Go to Platforms grid
2. Filter Is Active: Yes
3. Compare to your Shopreviews.com dashboard

Verify Aggregate Statistics

1. Go to Websites grid
2. Check Review Count and Average Rating
3. Compare to Shopreviews.com dashboard

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Shopreviews.com extension on magmodules.eu

All articles for Shopreviews.com

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Quick Start Guide
2	Configuration
3	Widgets

Troubleshooting

1	Troubleshooting
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Grids

1	Admin Grids (current)
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