



## Review Forms

Shopreviews for Magento 2

Create and manage custom review forms with the [Shopreview](#) extension. The form builder allows you to create flexible forms tailored to your needs.

## Accessing Review Forms

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Navigate to **Marketing** → **Shopreview** → **Review Forms** to manage your forms.

## Review Forms Grid

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The grid displays all your review forms with the following columns:

Column	Description
Form ID	Unique identifier
Page Title	The title displayed on the review page
Store View	Which stores can access this form
URL Key	The URL path for the form
Customer Group	Which customer groups can access the form
Created At	When the form was created
Updated At	When the form was last modified

### Grid Actions

- **Add New** - Create a new review form
- **Edit** - Click form row or select Edit from actions
- **Delete** - Remove a form (also deletes associated reviews)

## Creating a Review Form

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### Basic Settings

1. Click **Add New** in the forms grid
2. Configure the basic settings:

Setting	Description
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<b>Page Title</b>	Title displayed on the review page header
<b>URL Key</b>	URL path (e.g., <code>store-reviews</code> creates <code>yourstore.com/store-reviews</code> )
<b>Store View</b>	Select which stores can access this form
<b>Customer Group</b>	Restrict access to specific customer groups (optional)

## Form Fields

Build your form by adding fields. Each field has configurable options.

### Available Field Types

Type	Use For
<b>Text</b>	Short text input (name, email, etc.)
<b>Textarea</b>	Long text input (review content)
<b>Rating</b>	Star rating selection
<b>Select</b>	Dropdown selection
<b>Radio</b>	Single choice from options
<b>Checkbox</b>	Multiple choice selection

### Field Options

Each field can have:

Option	Description
<b>Label</b>	Field name displayed to users
<b>Required</b>	Whether the field must be filled
<b>Sort Order</b>	Position in the form
<b>Use in Widget</b>	Display this field value in widgets
<b>Visible in Listing</b>	Show in review listing
<b>Use as Email</b>	Mark as email field for coupon delivery

## Coupon Settings

Reward reviewers with discount coupons:

1. Enable **Attach Coupon** option
2. Select a **Cart Price Rule** to generate coupons from
3. Choose **Email Template** for coupon delivery
4. Select **Sender** for the email
5. Add optional **Message** to include with coupon

**Note:** The cart price rule must be configured to generate unique coupon codes (Use Auto Generation).

## Form URL Structure

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Review forms are accessible at:

```
https://yourstore.com/[url-key]
```

Examples:

- URL Key: `reviews` → `yourstore.com/reviews`
- URL Key: `store-reviews` → `yourstore.com/store-reviews`
- URL Key: `feedback` → `yourstore.com/feedback`

## Field Builder Best Practices

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### Essential Fields

A good review form typically includes:

- **Name** (text, required)
- **Email** (text, required, use as email)
- **Rating** (rating, required)
- **Review** (textarea, required)

### Optional Fields

Consider adding:

- **Title/Summary** (text) - Brief review headline
- **Would Recommend** (radio) - Yes/No recommendation
- **Location** (text) - City/country

- **Order Number** (text) - Link to purchase

## Field Order

Arrange fields logically:

1. Personal information (name, email)
2. Rating/score
3. Review content
4. Optional/additional fields

## Customer Group Restrictions

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Limit form access to specific customer groups:

- **All Groups** - Anyone can submit (respecting guest settings)
- **Specific Groups** - Only selected groups can access

Use cases:

- VIP customer feedback forms
- B2B customer surveys
- Loyalty program reviews

## Store View Assignment

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Each form can be assigned to:

- **Single store** - Form only accessible on that store
- **Multiple stores** - Form shared across stores
- **All stores** - Global form

Benefits of multiple forms:

- Different languages per store
- Store-specific questions
- Different URL keys per locale

## Editing Forms

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### Modifying Existing Forms

1. Click the form in the grid to edit
2. Make changes to settings or fields
3. Click **Save**
4. Clear cache

**Important:** Changing field structure may affect how existing reviews display.

## Duplicating Forms

To create a similar form:

1. Create new form
2. Manually recreate fields
3. Adjust settings as needed

## Deleting Forms

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**Warning:** Deleting a form also deletes all associated reviews.

To delete:

1. Open the form
2. Click **Delete**
3. Confirm deletion

Consider disabling the form (remove from store views) instead of deleting to preserve review data.

## Best Practices

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### Form Design

- Keep forms simple - fewer fields = more submissions
- Make rating and review content required
- Use clear, descriptive field labels
- Consider mobile users - avoid too many fields

### Spam Prevention

- Enable reCAPTCHA in configuration
- Consider disabling guest reviews if spam is an issue

- Use auto-approve carefully

## Coupon Strategy

- Create specific cart rules for review rewards
- Set reasonable discount amounts
- Configure expiration dates
- Test coupon delivery before going live

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Shopreviews extension on [magmodules.eu](http://magmodules.eu)

# All articles for Shopreviews

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Configuration</a>
2	<a href="#">Quick Start Guide</a>
<b>3</b>	<b><a href="#">Review Forms (current)</a></b>
4	<a href="#">Widgets</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
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## Grids

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1	<a href="#">Managing Reviews</a>
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## Background

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1	<a href="#">CLI Commands</a>
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