

Widgets

Shopreviews for Magento 2

Display store reviews and ratings throughout your site with the [Shopreview](#) widget. This guide covers widget configuration and placement.

Widget Overview

The Shopreview widget displays:

- Average score summary
- Star ratings
- Individual reviews
- Link to review page

Creating a Widget

Step 1: Add Widget

1. Go to **Content** → **Widgets**
2. Click **Add Widget**
3. Select **Type**: Shopreview
4. Select your **Design Theme**
5. Click **Continue**

Step 2: Widget Properties

Configure the storefront properties:

Setting	Description
Widget Title	Internal name for reference
Assign to Store Views	Which stores display this widget
Sort Order	Widget priority (lower = higher priority)

Step 3: Layout Updates

Define where the widget appears:

1. Click **Add Layout Update**
2. Select **Display on**: Where to show the widget

3. Select **Container**: Page area for placement

Common placement options:

- **All Pages** → Sidebar Additional
- **Specific Page** → Main Content Area
- **Category Pages** → After Page Header

Step 4: Widget Options

Configure the display settings:

Option	Description
Sidebar Title	Header text above widget
Review Form	Select which form's reviews to display
Display Summary of Average Score	Show numerical average
Display Average Score in Stars	Show star rating visual
Number of Stars	Star scale (usually 5)
Display Reviews	Show individual reviews
Number of Reviews to Show	How many reviews to display
Character Length of Description	Truncate review text length
Sort Reviews By	Order of displayed reviews

Click **Save** when configured.

Widget Options Explained

Sidebar Title

The heading text displayed above the widget content.

Examples:

- "Customer Reviews"
- "What Our Customers Say"
- "Store Ratings"

Review Form Selection

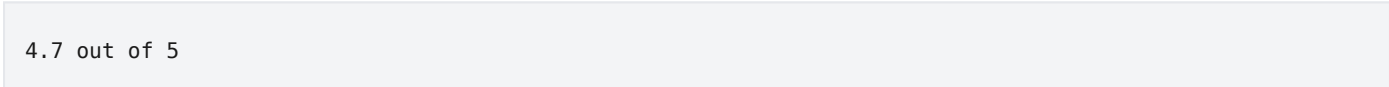
Choose which review form's data to display. The widget pulls:

- Average rating from all approved reviews
- Individual reviews from the selected form
- Rating distribution data

Average Score Display

Display Summary of Average Score

When enabled, shows the numerical average:



4.7 out of 5

Display Average Score in Stars

When enabled, shows a visual star rating:



★★★★☆

Both can be enabled simultaneously for maximum impact.

Number of Stars

Set the rating scale:

- **5 stars** - Most common, familiar to users
- **10 stars** - More granular ratings

Match this to your review form's rating field scale.

Review Display

Display Reviews

Enable to show individual customer reviews below the average score.

Number of Reviews to Show

Set how many reviews appear in the widget:

- **3-5** for sidebar placement
- **5-10** for main content area
- Consider page load impact for higher numbers

Character Length of Description

Truncate long reviews to keep the widget compact:

- **100-200 characters** for sidebar
- **300-500 characters** for main content
- Set **0** or empty for full text

Sort Reviews By

Control review order:

- **Newest First** - Show recent feedback
- **Highest Rated** - Showcase best reviews
- **Oldest First** - Historical order

Widget Placement Examples

Sidebar Widget

Ideal for:

- Homepage sidebar
- Category page sidebars
- CMS page sidebars

Settings:

- Number of Reviews: 3
- Character Length: 150
- Stars: Enabled
- Average Score: Enabled

Homepage Featured Reviews

Ideal for:

- Homepage main content
- Landing pages
- About Us page

Settings:

- Number of Reviews: 5-6
- Character Length: 300
- Both score displays enabled
- Horizontal layout

Footer Trust Badge

Ideal for:

- Site-wide footer
- Trust building

Settings:

- Average Score: Enabled
- Stars: Enabled
- Reviews: Disabled or 1-2 recent
- Minimal layout

Multiple Widgets

You can create multiple widgets for different purposes:

Scenario 1: Different Forms

- Widget A shows "General Store Reviews"
- Widget B shows "Delivery Feedback"

Scenario 2: Different Placements

- Widget A in sidebar (compact, 3 reviews)
- Widget B on homepage (featured, 6 reviews)

Scenario 3: Different Pages

- Widget A on all pages
- Widget B only on checkout success page

Styling Considerations

Theme Compatibility

The widget inherits your theme's styling. For custom styling:

- Override CSS in your theme
- Widget uses standard Magento widget classes
- Star ratings use CSS-based rendering

Responsive Design

Consider mobile display:

- Sidebars often collapse on mobile
- Test character lengths on mobile screens
- Ensure star ratings scale properly

Performance

Caching

Widgets are cached by Magento's full page cache:

- New reviews appear after cache refresh
- Consider cache lifetime settings
- Widget content updates on cache clear

Loading Optimization

For many reviews:

- Limit displayed reviews to essential number
- Use character truncation
- Consider lazy loading in theme

Troubleshooting Widgets

Widget Not Appearing

1. Verify widget is saved and enabled
2. Check store view assignment
3. Verify layout update placement
4. Clear cache: `bin/magento cache:flush`
5. Check theme compatibility

Wrong Reviews Showing

1. Verify correct Review Form is selected
2. Check reviews are approved (Allowed status)
3. Verify store view assignments match

Styling Issues

1. Check theme CSS conflicts
2. Verify widget container has proper styles
3. Test with default Magento theme

Best Practices

Trust Building

- Place widget prominently on homepage
- Show average score on product pages
- Include in footer for site-wide trust

Content Strategy

- Keep sidebar widgets compact
- Feature best reviews on key pages
- Update widget settings based on review volume

Performance

- Don't overload pages with multiple large widgets
- Use appropriate character limits
- Test page load times with widgets enabled

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Shopreviews extension on magmodules.eu

All articles for Shopreviews

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Configuration
2	Quick Start Guide
3	Review Forms
4	Widgets (current)

Troubleshooting

1	Troubleshooting
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Grids

1	Managing Reviews
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Background

1	CLI Commands
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