

## **Credit Memos Grid**

Snelstart Integration for Magento 2

The Credit Memos Grid shows all Magento credit memos queued for synchronization with SnelStart. Use it to monitor refund sync status, review credit memo data, and manually push refunds to your accounting system.

**Location:** Accounting → Data → Credit Memos

## Columns

Column	Description
<b>ID</b>	Internal record ID
<b>Store View</b>	Magento store view for the credit memo
<b>Credit Memo</b>	Credit memo increment ID (links to Magento credit memo)
<b>Order</b>	Order increment ID (links to Magento order)
<b>Customer Company</b>	Customer's company name
<b>Customer Name</b>	Customer's full name
<b>Country</b>	Billing country
<b>Grand Total</b>	Credit memo total amount
<b>Tax</b>	Tax amount on credit memo
<b>Credit Memo Date</b>	Date credit memo was created
<b>Updated At</b>	Last update timestamp

### Hidden columns (available via column controls):

- Credit Memo Entity ID
- Order Entity ID
- Customer ID
- Currency
- Base Currency
- Base Exchange Rate
- Global Currency
- Global Exchange Rate
- Created At

## How Credit Memos Enter This Grid

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Credit memos appear in this grid when:

### 1. Credit memo is created in Magento:

- From order view → Credit Memo action
- From invoice view → Credit Memo action

### 2. Credit memo meets sync criteria:

- Store is enabled for SnelStart sync
- Associated invoice was synced (if required)

### 3. Manual addition:

- Via row action from Sales → Credit Memos grid

### Requirements:

- Module must be enabled
- Store view must be configured for sync
- Credit memo must have complete billing information

## Actions

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### Row Actions

Click the **Actions** column on any row:

- **View Credit Memo:** Open the Magento credit memo
- **View Order:** Open the associated order
- **Push to SnelStart:** Manually sync this credit memo

## Filtering

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Filter credit memos using:

- **Store View:** Show credit memos from specific stores
- **Country:** Filter by billing country
- **Text search:** Search by credit memo/order number, customer name

Use the **Filters** button to access all filter options.

## Common Workflows

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### Review Pending Credit Memos

1. Open the Credit Memos grid
2. Check Updated At column for recent activity
3. Review any credit memos that haven't synced

### Manual Push

If automatic sync failed or you need immediate sync:

1. Find the credit memo in the grid
2. Click **Actions** → **Push to SnelStart**
3. Check the Credit Memo Log for results

### Investigate Sync Issues

1. Note the credit memo ID
2. Go to **Synchronisation Logs** → **Credit Memo**
3. Filter by credit memo ID
4. Review error messages

## Important Notes

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- Credit memos create negative entries in SnelStart
- Ensure the original invoice was synced before syncing credit memos
- Partial refunds are supported
- Tax amounts are automatically calculated based on the refunded items

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Snelstart Integration extension on [magmodules.eu](http://magmodules.eu)

# All articles for Snelstart Integration

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Configuration Guide</a>
2	<a href="#">Quick Start Guide</a>
3	<a href="#">Tax Rate Mapping</a>
4	<a href="#">OSS Tax Rules Setup for SnelStart and Magento 2</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
2	<a href="#">Setup Helper: Configure Magento Using SnelStart Data</a>

## Grids

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1	<a href="#">Credit Memos Grid (current)</a>
2	<a href="#">Customers Grid</a>
3	<a href="#">Invoices Grid</a>
4	<a href="#">Synchronisation Logs</a>

## Background

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1	<a href="#">CLI Commands</a>
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