

## Invitations Grid

WebwinkelKeur Reviews for Magento 2

This guide covers the review invitations queue in [WebwinkelKeur Reviews](#).

**Location:** Marketing → WebwinkelKeur → Invitations

## Grid Overview

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Column	Description
<b>ID</b>	Internal invitation ID
<b>Order ID</b>	Related order number
<b>Customer Email</b>	Where invitation will be sent
<b>Status</b>	Current invitation status
<b>Scheduled</b>	When invitation will be sent
<b>Sent</b>	When invitation was sent

## Invitation Statuses

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Status	Meaning
<b>Pending</b>	Waiting to be sent
<b>Sent</b>	Successfully delivered to WebwinkelKeur
<b>Failed</b>	Delivery failed
<b>Cancelled</b>	Manually cancelled

## How Invitations are Created

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1. Customer places an order
2. Order reaches configured status (e.g., Complete)
3. Invitation is scheduled based on delay setting
4. Cron processes and sends invitations

## Manual Actions

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## Send Immediately

1. Select pending invitations
2. Choose **Send Now** from actions
3. Click **Submit**

## Cancel Invitations

1. Select invitations
2. Choose **Cancel** from actions
3. Click **Submit**

## Troubleshooting

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### Invitations Not Created

- Check if invitations are enabled in configuration
- Verify order status matches configured trigger status
- Check customer group is included

### Invitations Not Sent

- Verify cron is running
- Check delay period hasn't passed
- Run manual send: `bin/magento shopreview:webwinkelkeur:invitations --send`

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Us](#) - Get help from our team

For a complete overview of features and configuration options, see the WebwinkelKeur Reviews extension on [magmodules.eu](http://magmodules.eu)

# All articles for WebwinkelKeur Reviews

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## Installation

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1	<a href="#">Installation using Composer (recommended)</a>
2	<a href="#">Installation using the Adobe Marketplace</a>
3	<a href="#">Install through FTP and SSH</a>

## Configuration

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1	<a href="#">Quick Start Guide</a>
2	<a href="#">Configuration Guide</a>
3	<a href="#">Widget Configuration</a>
4	<a href="#">Obtain the WebwinkelKeur WebshopID and API Code</a>

## Troubleshooting

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1	<a href="#">Troubleshooting</a>
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## Grids

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1	<a href="#">Account Setup</a>
2	<b><a href="#">Invitations Grid (current)</a></b>
3	<a href="#">Reviews Grid</a>

## Background

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1	<a href="#">Best Practices</a>
2	<a href="#">CLI Commands</a>

