



Quick Start Guide

Withdrawal Button for Magento 2

This is the quick start guide for the [Withdrawal Button](#) for Magento 2. We'll get you up and running in about 5 minutes. This covers the essentials — enabling the module, choosing your processing mode, setting up email notifications, and verifying that customers can actually withdraw from orders. If you're setting this up for the first time or just need the basics to get compliant with EU Directive 2023/2673, you're in the right place.

Get Withdrawal Button running in 5 minutes.

Prerequisites

- Module installed and enabled
- Cache cleared
- At least one recent order to test with

Step 1: Enable the Module

Navigate to: **Stores → Configuration → Magmodules → Withdrawal Button**

- Set **Enabled** to **Yes**

Step 2: Configure Withdrawal Settings

In the **Withdrawal Settings** section:

- **After-action Mode:** Select **Registration Only** to start. This logs withdrawals and sends confirmation emails without automatically modifying orders. You can switch to Semi-automatic or Full automatic later.
- **Withdrawal Period:** Leave at **14** days (EU standard) unless your terms specify a longer period.
- **Period Starts From:** Select **Order Date** for the simplest setup.

Step 3: Set Up Email Notifications

In the **Email** section:

- **Admin Notification Recipients:** Enter the email addresses that should receive withdrawal notifications (comma-separated).
- **Include Magic Link in Order Email:** Leave at **Yes** — this adds a tokenized withdrawal link to order confirmation emails so customers can withdraw without logging in.

Step 4: Verify Frontend

Clear your Magento cache, then check:

- Visit `/withdrawal` on your storefront — you should see the guest lookup form
- Log in as a customer and check **My Orders** — eligible orders should show a "Withdraw" link
- Open an order detail page — the "Withdraw from this order" button should appear for eligible orders
- Check the footer — the "Withdraw from order" link should be visible

Step 5: Test a Withdrawal

1. Pick a recent eligible order (status: pending, processing, or complete)
2. Click the withdraw button or link
3. Fill in the form and confirm
4. Check that:
 - The success page shows a reference code (e.g. `WD-A3F2B1`)
 - The customer receives a confirmation email
 - The withdrawal appears in **Sales → Withdrawal Requests** in the admin

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Withdrawal Button extension on magmodules.eu

All articles for Withdrawal Button

Installation

1	Installation using Composer (recommended)
2	Installation using the Adobe Marketplace
3	Install through FTP and SSH

Configuration

1	Configuration Guide
2	Quick Start Guide (current)

Troubleshooting

1	Troubleshooting
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Background

1	Best Practices
2	EU Regulations: Right of Withdrawal

